

Take Down Policy

In making material available online Ayr Gaiety Partnership acts in good faith. However despite these safeguards, we recognise that occasionally material published online may be in breach of copyright laws, contain sensitive personal data, or include content that may be regarded as obscene or defamatory. If you are concerned that you have found material on our website, for which you have not given permission, contravenes privacy laws, is obscene or defamatory and in terms of copyright law is not covered by a limitation or exception, please contact us in writing stating the following:

1. Your contact details
2. The full details of the material
3. The reference number of the material, and the full url where you found the material
4. If the request relates to copyright, provide proof that you are the rights holder and a statement that you are the rights holder or are an authorised representative.
5. The reason for your request including but not limited to copyright law, privacy laws, data protection, obscenity, defamation etc.

Contact Details:

Alice McFarlane
Community Archivist
Back to the Gaiety Heritage Project
Ayr Gaiety Theatre
Carrick Street
Ayr
KA7 1NU

On receipt of a notification we will:

1. Acknowledge receipt of your complaint by email or letter. We will make an initial assessment of the validity of the complaint within 7 working days.
2. On receipt of a valid complaint the material will be temporarily removed from the website pending an agreed solution.
3. The Gaiety will inform the individual or organization who deposited to the material that the material is subject to a complaint.
4. We will strive to resolve the issue swiftly and amicably and to the satisfaction of both parties, with the following possible outcomes:
 - The material is placed back on the website with no changes.
 - The material is placed back on the website with changes.
 - The material is permanently removed from the website.